

Welcome to your PMX Account. We hope you are going to love the upgrades we have made and all the different things you can now do with your ParentMail account.

Registering your ParentMail account can be done in just <u>5 easy steps!</u>

## Step 1: Receiving the registration email



Click the link below to verify your account.

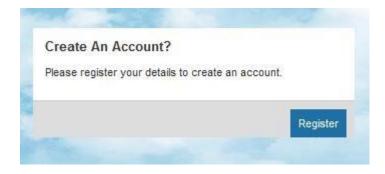


If you have received this email, click Verify my account.

If you haven't received this email, please contact the school and ask them to resend the registration. This email will expire after 7 days. Please note, the email could also be hiding in your junk and spam, so please log in directly to your inbox rather than using a supporting APP, so that you can check all possible folders.

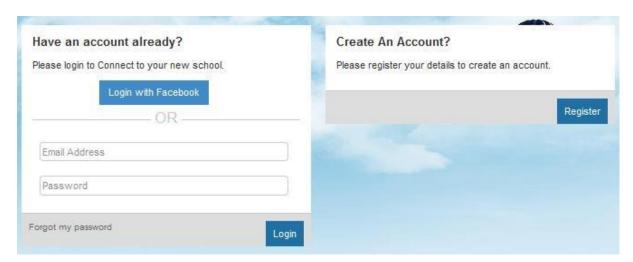
## Step 2 – Register your account

Once you have clicked 'Verify my account' you should see this window:



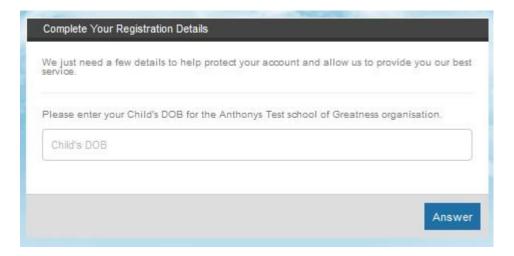
Click Register.

You should now be presented with this screen 'Have an account already?' This section is only if you have had a PMX account before. If you are not sure, please select Register in the Create an Account box.



## Step 3 – Your child's DOB

You will now be asked for your Child's DOB. (If you have multiple children at the school please enter your eldest child's DOB.) If you receive an error message saying invalid, please check the DOB is correct and try again. If you are still getting an error message, please contact the school and ask them to check the DOB they have for your child on ParentMail.



## Step 4 - Your details

Once you have entered the correct DOB you will then be asked to enter your details. First of all enter your Title, Forename, and Surname. Please note - you can use your preferred name.



Next are your contact details. The only mandatory field here is your **Email Address**; however, we would advise that you also enter your **Mobile Number** just in case the school need to contact you urgently. You can fill in your address details if you wish, although this information is not mandatory.

## Step 5 - Create a password

Next, create yourself a **Password** (your password must be at least 6 letters and 1 number) then enter your **DOB.** You must tick the box to agree to our T&C's before selecting continue, these are available on our website at <a href="http://www.parentmail.co.uk/parent-terms-and-conditions/">http://www.parentmail.co.uk/parent-terms-and-conditions/</a>

# Congratulations! You have successfully registered your account!

For help logging into your account click here.

If you have questions about your account click here.

If you have questions about inputting your details into ParentMail click here.

If any of the registration process isn't loading, it may be that you need to adjust the settings on your smartphone or computer. For instructions on how to do this, <u>click here.</u>